



## LOCKBOX FACTS

BTLE stands for **Bluetooth® Low Energy**

If the BTLE lockbox won't open, it might need a **Call Before Showing (CBS)** code. Your Supra Key will alert you that a CBS code is required.

Supra BTLE lockboxes have a lifetime warranty provided by ARMLS if the box malfunctions.

BTLE lockboxes have a battery that can last up to 10 years with normal usage!

Learn more by taking the Online Key Course at [ARMLS.com/KeyCourse](https://ARMLS.com/KeyCourse)



### ARMLS SUPPORT LINE

**480 - 921 - 7777**

Open M-F: 8:30am - 5:00pm

Saturday: 8:30am - 5:00pm

### SUPRA SUPPORT LINE

**877 - 699 - 6787**

Open 5am - 7pm (PST)

7 days a week!

### HELPFUL VIDEOS & MORE!

[ARMLS.com/webinars-recordings](https://ARMLS.com/webinars-recordings)



## CBS CODE FACTS

- CBS stands for "Call Before Showing"
- 7-digit code programmed into lockbox at time of purchase
- Required by contractors (inspectors, photographers, etc)
- Can be added as an additional security measure for all listings

# WELCOME TO ARMLS

As a new ARMLS subscriber, this helpful pamphlet will guide you on what to do when you're new!

## WHAT'S NEXT?

### STEP 1

#### Log in to Flexmls!

- [ARMLS.flexmls.com](https://ARMLS.flexmls.com)
- Create Flexmls password

### STEP 2

#### Get educated! You'll find our Online Courses at [ARMLS.com/classes](https://ARMLS.com/classes). These are recommended:

- ARMLS Orientation
- ARMLS Rules
- Supra Key Course

### STEP 3

#### Know your resources!

- ARMLS Support Number: 480-921-7777
- [ARMLS.com/blog](https://ARMLS.com/blog)
- [ARMLS.com/support](https://ARMLS.com/support)

## EDUCATION

JumpStart (great for new agents!)

In-depth Online Classes

In person Hands-On Classes

\*no additional charge

SIGN UP AT: [ARMLS.com/Classes](https://ARMLS.com/Classes)

## The Supra eKEY®

- Open BTLE Lockboxes with Bluetooth®
- Download to any smart device with Bluetooth®
- Manage lockbox inventory
- Program lockbox times, shackle codes and CBS codes
- Data at the Door feature
- View up-to-date showing information



## Neet to Transfer a Lockbox?

Step 1: Download or Print our [Lockbox Transfer Form](#).

Step 2: Fill out the section that pertains to you (Transferer or Receiver) then make sure both parties sign!

Step 3: [Email the form](#) to Support! If you wish to make code changes to the box, **You can do so from your eKEY!\***

\* Must know original shackle code to make changes

## WHO DO I CONTACT?

Full list also available on [ARMLS.com](#)  
under the **SUPPORT** Tab

|                            |             |  |                                  |
|----------------------------|-------------|--|----------------------------------|
| <b>Aligned Showings</b>    | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>ATLAS</b>               | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>CE Classes</b>          | Association | See list:                                | <a href="#">ARMLS.com/a-list</a> |
| <b>ER/EA Forms</b>         | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Ethics Complaints</b>   | Association | See list:                                | <a href="#">ARMLS.com/a-list</a> |
| <b>Flexmls</b>             | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Lockboxes</b>           | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Monsoon</b>             | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>MLS Password Resets</b> | ARMLS       | <a href="#">ARMLS.com/reset-password</a> |                                  |
| <b>Profile Sheets</b>      | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Purchase Contracts</b>  | AAR         | 480-304-8930                             | <a href="#">AARonline.com</a>    |
| <b>RPAC</b>                | Association | See list:                                | <a href="#">ARMLS.com/a-list</a> |
| <b>RPR</b>                 | RPR         | 877-977-7576                             | <a href="#">NARRPR.com</a>       |
| <b>Sold/Change Forms</b>   | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Supra</b>               | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>TransactionDesk</b>     | ARMLS       | 480-921-7777                             | <a href="#">ARMLS.com</a>        |
| <b>Update Email/Phone</b>  | AAR         | <a href="#">InstanetSolutions.com</a>    |                                  |

## Get to Know the Software!

**Flexmls** is our MLS software. Search for properties, upload your listings and set up clients for auto-emails and portals!

**Monsoon** is our tax software. Search public records for non-MLS sales, retrieve tax information, farm and prospect!

**Aligned Showings** is a modern, easy-to-use scheduling platform designed with features that matter to real estate agents across the industry.